

Your Quick Reference Card >

Need to contact us?
Use this card and call us
at 800.872.2672

DO'S when dealing with the FAA

DO be professional and courteous when interacting with FAA personnel

DO present your medical and pilot certificate, airworthiness certificate, aircraft registration, flight manual, and weight and balance data if requested

DO keep your logbooks up to date and aircraft registration current

DO call us at the first hint of an issue

DON'TS when dealing with the FAA

DON'T offer more information than is absolutely necessary

DON'T surrender your pilot or medical certificates or release original logbook records to the FAA

DON'T unnecessarily carry pilot or maintenance logs on the aircraft

DON'T wait for the FAA to contact you before seeking legal assistance from us

Aviation Safety Reporting System NASA report

- Submission of a NASA ASRS report within 10 days of an inadvertent violation may prevent the FAA from suspending your certificate or imposing a civil penalty.
- It should not be used to report accidents, deliberate violations, or criminal acts. If you were found to have violated a FAR anytime 5 years prior to the date of the occurrence you are reporting, you will not receive the program's protection.
- There are no restrictions on the number or frequency of reports you file.
- To ensure confidentiality, NASA removes identifying data from the report. You can file a NASA report at <https://asrs.arc.nasa.gov>

U.S. Customs and Border Protection Stops (except border crossings)

- Present your pilot and registration certificates for inspection upon request by a law enforcement office.

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421 AVIATION WAY
FREDERICK MD 21701

IMPORTANT

Your Quick Reference Card is Enclosed

DO NOT BEND

IMPORTANT

Your AOPA Pilot Protection Services
Quick Reference Card is Enclosed!

Postmaster: **Please DO NOT BEND.**
Card Enclosed.

If you're involved in an accident/incident, or you're asked to call an FAA facility in connection with your flight activities, call the Legal Services Plan as soon as practicable.

- If requested, you are required to present your pilot and medical certificates and photo ID to the FAA, TSA, NTSB or Federal, state or local law enforcement.
- You are generally under no obligation to call the FAA, give a statement, or otherwise discuss the particulars of an accident/incident or an alleged pilot deviation. However, you are required to:
 - upon specific FAA request only, provide a written report if you used your PIC authority to deviate from the FARs during an in-flight emergency situation; and
 - provide notification to the NTSB following accidents or incidents as defined by 49 CFR Part 830.

- Assess the damage or injuries to determine if NTSB reporting is required in accordance with Part 830. Unnecessary reporting may produce unwelcome scrutiny. **REMEMBER: only accidents and a few itemized incidents are reportable, and they are reportable to the NTSB, not the FAA. If you are uncertain whether it is a reportable accident or incident call the Legal Services Plan.**
- To make a required notification to the NTSB call the NTSB Response Operations Center at **844.373.9922** or **202.314.6290**.
- In the event of an aircraft accident, do not move or disturb the aircraft until it has been released by the NTSB.
- Remember to notify your insurance company of an accident or incident as required by your policy.
- For more information regarding aircraft accidents go to **aopa.org/pps**

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Your Quick Reference Card

Keep this card handy should you have an accident or incident.

Thank you for being an AOPA member with Pilot Protection Services!

You're entitled to our legal services plan and medical certification services to help protect your Pilot and Medical certificates.

The attached quick reference card can help if you should have an accident or incident. It also gives you quick **DO'S and DON'TS** when dealing with the **FAA**, and when to submit a NASA report. Keep it with you when you fly — so you'll always know what to do and know that you have professionals on your side to help.

How to contact us

Remember to call us at **1.800.872.2672** at the first hint of an issue. Our number is listed on your card as well.

With AOPA Pilot Protection Services, get the help you need so you can keep doing what you love — **flying!**

*Available for membership levels with Pilot Protection Services coverage

AOPA PILOT PROTECTION
LEGAL | MEDICAL

